

SERVICE DESCRIPTION AND PRICE LIST FOR STAND-ALONE AND BUNDLED CALIFORNIA LOCAL EXCHANGE SERVICE

BUNDLED LOCAL AND LONG DISTANCE SERVICES

A-1 Business Service Packages – AT&T (Pacific Bell) Service Area

1. Applicability

These rates apply to local exchange service furnished to business customers as part of a package of bundled long distance and local exchange service provided by the Company.

2. Territory

Within the base rate areas of all exchanges as shown and defined in AT&T's (Pacific Bell's) current and effective tariffs on file with the California Public Utilities Commission, except as specified below.

3. Service Establishment Charges – Assessed on a per line basis. Charges vary depending on length of Customer's contractual service commitment and whether line is in use (existing) or not (new) at time service is established with Company.

a.	Existing lines:	\$30.00
b.	New lines:	\$75.00

4. Recurring Service Charges – Assessed, in advance, for each month of service. Charges vary depending upon bundled service package selected by Customer. Each service package includes: access lines, as specified; local (ZUM Zones 1-3) and toll usage (intrastate and domestic interstate).

Monthly
Service Charge

a. Business Bundle 1: includes 1 access line, plus Call Waiting, Three-Way Calling, Remote Access to Call Forwarding, and unlimited local and long distance calling to any point in the United States. This service option is available for up to five lines subscribed to by a single customer.

First line:	\$56.99
Each additional line:	\$42.99

b. Business Bundle 2: includes 2 access lines and usage specified below:

Option A (500 local m.o.u; 250 long distance m.o.u.)	\$53.00
Option B (750 local m.o.u; 500 long distance m.o.u.)	\$69.00

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

BUNDLED LOCAL AND LONG DISTANCE SERVICES (Cont'd)

A-1 Business Service Packages – AT&T (Pacific Bell) Service Area (Cont'd)

4. Recurring Service Charges (Cont'd)

			<u>Monthly Service Charge</u>
c.	Business Bundle 3: includes 3 access lines and usage specified below:		
	Option A (750 local m.o.u; 250 long distance m.o.u.)		\$73.00
	Option B (1500 local m.o.u; 500 long distance m.o.u.)		\$96.00
d.	Business Bundle 4: includes 4-6 access lines and usage specified below:		
	Option A (3000 local m.o.u; 1000 long distance m.o.u.)		\$179.00
	Option B (6000 local m.o.u; 2000 long distance m.o.u.)		\$259.00
e.	Business Bundle 5: includes 7-9 access lines and usage specified below:		
	Option A (4000 local m.o.u; 1500 long distance m.o.u.)		\$269.00
	Option B (8000 local m.o.u; 3000 long distance m.o.u.)		\$389.00
f.	Business Bundle 6: includes 10-12 access lines and usage specified below:		
	Option A (5000 local m.o.u; 2000 long distance m.o.u.)		\$359.00
	Option B (10,000 local m.o.u; 4000 long distance m.o.u.)		\$509.00
g.	Business Bundle 7: includes 13-15 access lines and usage specified below:		
	Option A (6000 local m.o.u; 2500 long distance m.o.u.)		\$449.00
	Option B (12,000 local m.o.u; 5000 long distance m.o.u.)		\$639.00
h.	Business Bundle 8: includes 16-18 access lines and usage specified below:		
	Option A (7000 local m.o.u; 3000 long distance m.o.u.)		\$539.00
	Option B (14,000 local m.o.u; 6000 long distance m.o.u.)		\$759.00

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

BUNDLED LOCAL AND LONG DISTANCE SERVICES (Cont'd)

A-1 Business Service Packages – AT&T (Pacific Bell) Service Area (Cont'd)

4. Recurring Service Charges (Cont'd)

	<u>Monthly Service Charge</u>
i. Business Bundle 9: includes 19-21 access lines and usage specified below:	
Option A (8000 local m.o.u; 3500 long distance m.o.u.)	\$629.00
Option B (16,000 local m.o.u; 7000 long distance m.o.u.)	\$889.00
j. Business Bundle 10: includes 22-24 access lines and usage specified below:	
Option A (9000 local m.o.u; 4000 long distance m.o.u.)	\$719.00
Option B (18,000 local m.o.u; 8000 long distance m.o.u.)	\$999.00

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

BUNDLED LOCAL AND LONG DISTANCE SERVICES (Cont'd)

A-1 Business Service Packages – AT&T (Pacific Bell) Service Area (Cont'd)

5. Additional Charges – Assessed, in advance, on a monthly basis for additional lines and features, and, in arrears, for usage in excess of that included in selected package:
 - a. Additional lines (per line, per month) \$49.95
 - b. Additional custom calling features (per line, per feature, per month) \$3.50
 - c. Additional local usage (per minute) \$0.029
 - d. Additional toll usage (per minute) \$0.059

6. Special Limitations and Conditions
 - a. Custom calling features available as part of bundled packages are limited to the following: Call Waiting; Call Forwarding; Three-Way Calling; Speed Calling; Caller ID; Call Waiting ID, Call Screen; Message Waiting Indicator; Repeat Dialing; Call Return; Call Forwarding Busy/Delayed; Intercom; Intercom Plus; Remote Access to Call Forwarding; Select Call Forwarding; Call Trace; Call Restriction; Distinctive Ringing; Call Hold, Call Transfer Disconnect.

 - b. ZUM Zone 1, 2, and 3 usage is charged on a per-call basis in one minute increments, with any less than full-minute portion being rounded up to the next full minute. All other domestic usage is charged on a per call basis in six-second increments, with any less than six-second portion being rounded up to the next full six-second increment.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

BUNDLED LOCAL AND LONG DISTANCE SERVICES (Cont'd)

B-1 Payphone Local Service Package – AT&T (Pacific Bell) Service Area

1. Applicability

These rates apply to local exchange service furnished to payphone operators as part of a package of bundled local exchange service and directory assistance service provided by the by the Company.

2. Territory

Within the base rate areas of all exchanges as shown and defined in AT&T's (Pacific Bell's) current and effective tariffs on file with the California Public Utilities Commission, except as specified below.

3. Service Establishment Charges – Assessed on a per line basis.

a.	Existing lines:	\$5.00
b.	New lines:	\$85.00

4. Recurring Service Charges – Assessed, in advance, for each month of service. Each service package includes one (1) COPT local access line, unlimited local (ZUM Zones 1, 2, and 3) calling, and directory assistance at no charge.

Monthly Service Charge \$25.95

5. IntraLATA or InterLATA Interexchange Usage (between points within United States) – Charged on a per call basis in six-second increments, with any less than six-second portion being rounded up to the next full six-second increment.

Charge: \$0.039

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

BUNDLED LOCAL AND LONG DISTANCE SERVICES (Cont'd)

C-1 Bundled Custom Calling Services

A. Feature Descriptions

Custom Calling Features are offered subject to availability from the underlying carrier:

1. Call Forwarding

Call Forwarding allows for the automatic forwarding (transfer) of all incoming calls to another telephone number. The line can be restored to normal operation at any time.

Busy Call Forwarding allows the forwarding of incoming calls when the line is busy. The forwarded number is fixed by the service order.

Delayed Call Forwarding allows the forwarding of incoming calls when the line remains unanswered after a present number of rings. The number of rings and the forwarded number are fixed by the service order.

Select Call Forwarding allows the automatic forwarding (transfer) of calls from up to ten preselected numbers to another telephone number. The line can be restored to normal operation at any time.

Remote Access to Call Forwarding allows activation and deactivation of the Call Forwarding feature and changes to be made to the number to which calls are forwarded from a location other than where the service is located.

2. Call Waiting

Call Waiting sends a tone signal while a call is in progress to indicate a second call is waiting; and by operation of the switchhook, to place the first call on hold and answer the waiting call. Operation of the switchhook permits passage back and forth between the two calls, but a three-way call cannot be established.

Cancel Call Waiting allows the dialing of an activation code prior to making a call, to cancel the Call Waiting feature. Cancel Call Waiting must be activated each time Call Waiting is canceled.

3. Three-Way Calling

Three-Way Calling allows the addition of a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The initiator of the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. This feature may be used on both incoming and outgoing calls.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

BUNDLED LOCAL AND LONG DISTANCE SERVICES (Cont'd)

C-1 Bundled Custom Calling Services (Cont'd)

A. Feature Descriptions (Cont'd)

4. Speed Calling

Speed Calling allows a call to be made to a telephone number, from a pre-selected list of six, eight, or thirty numbers established by the customer, by dialing a one or two digit code.

5. Intercom

Intercom permits intercommunication between two or more telephones that answer the same telephone number.

6. Intercom Plus

Intercom Plus includes the intercom feature, plus the following additional features: call transfer (allows transfer of incoming call between extensions); extension hold (allows non-intercom call to be placed on hold); three-way calling (allows third party to be added to an intercom call).

7. Distinctive Ringing

Distinctive Ringing differentiates incoming calls from up to ten preselected telephone numbers by signaling with a distinctive ringing pattern.

8. Repeat Dialing

Repeat Dialing allows calls to be automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the originating telephone line with a distinctive ringing pattern when the busy number and the originating line are free.

9. Call Screen

Call Screen allows the automatic blocking of incoming calls from up to ten preselected telephone numbers. The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

BUNDLED LOCAL AND LONG DISTANCE SERVICES (Cont'd)

C-1 Bundled Custom Calling Services (Cont'd)

A. Feature Descriptions (Cont'd)

10. Call Return

Call Return allows the return of a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. A distinctive ringing pattern signals when the busy number is free. When answered, the call is then completed. The calling party's number is not delivered or announced to the call recipient. Call Return is available only when the called and calling parties are in the same LATA.

11. Call Trace

Allows a call to be dialed to automatically record a caller's originating telephone number and the date, and time of the call as well as the date and time of the trace. The recorded information will be disclosed only to a law enforcement agency for purposes of investigation.

12. Caller ID

Displays the name and telephone number of an incoming call on special customer-provided equipment.

13. Anonymous Call Rejection

Rejects calls from telephone numbers for which Caller ID capability is blocked.

14. Call Waiting ID

Displays the name and telephone number of an incoming call on special customer-provided equipment when telephone is in use, except then when the calling party's listing is unpublished, only the name appears. Customer must subscribe to both Call Waiting and Caller ID as well as Call Waiting ID in order to use feature.

15. Call Hold

Allows call to be placed on hold.

16. Message Waiting Indicator

Provides an audible interrupted dialtone, and where facilities permit, a lighted indicator, indicating that a voicemail or other message has been stored by the Customer's message store-and-forward service.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

BUNDLED LOCAL AND LONG DISTANCE SERVICES (Cont'd)

C-1 Bundled Custom Calling Services (Cont'd)

A. Feature Description (Cont'd)

17. Hunting

Provides for incoming calls to be directed to vacant lines in multi-line service arrangements.

18. Call Restriction

Prevents the completion of billable toll calls. Calls to ZUM Zones 1 and 2, toll-free (800, 888, etc.) calls, 411, 611, 711, and 911 can still be completed. Certain collect, third party-billed calls, and calls completed through director assistance "call completion" service or similar services, are not subject to billing validation and may be completed despite subscription to toll blocking service. Customer will be billed for and must pay the charges for such calls.

19. Call Transfer Disconnect

Allows a customer to initiate a three-way call with either an incoming or originating call and then disconnect from the call leaving the two remaining parties connected.

20. Priority Ringing

Allows customer to differentiate incoming calls from up to ten preselected telephone numbers with distinctive ringing patterns.

21. Privacy Manager

In conjunction with Caller I.D. services, intercepts calls for which calling number and name information are not being transmitted and provides pre-recorded announcement to calling party notifying the party of the need to unblock Caller I.D. information or record the calling party's name in a notification to be transmitted to the called party. Called party can then choose among various alternatives for handling the call, including accepting the call, declining the call, forwarding the call to voicemail, or responding with a pre-recorded message advising that the called party does not accept telephone solicitations and requesting that the number be placed on the calling party's "do not call" list.

22. MetroPlan

Allows customer in ZUM exchange to make unlimited number of normal outbound voice calls to points within ZUM Zone 3 area.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

BUNDLED LOCAL AND LONG DISTANCE SERVICES (Cont'd)

C-1 Bundled Custom Calling Services (Cont'd)

B. Rates and Charges – AT&T (Pacific Bell) Service Area

The following monthly rates are in addition to the rates and charges for the associated service (rates are assessed per line, per month)

	<u>Business</u>	<u>Nonrecurring</u>
Call Forwarding:	\$9.50	\$5.00
Busy Call Forwarding:	\$9.00	\$5.00
Delayed Call Forwarding:	\$9.00	\$5.00
Select Call Forwarding:	\$9.00	\$5.00
Remote Access to Call Forwarding:	\$8.00	\$5.00
Call Waiting/Cancel Call Waiting:	\$8.50	\$5.00
Three-Way Calling:	\$7.00	\$5.00
Speed Calling 6:	\$5.25	\$5.00
Speed Calling 8:	\$5.25	\$5.00
Speed Calling 30:	\$6.50	\$5.00
Intercom:	\$5.25	\$5.00
Intercom Plus:	\$5.25	\$5.00
Distinctive Ringing:	\$6.00	\$5.00
Repeat Dialing:	\$5.25	\$5.00
Call Screen:	\$6.00	\$5.00
Call Return:	\$6.00	\$5.00
Call Trace:	\$23.25	\$5.00
Caller ID:	\$15.50	\$5.00
Anonymous Call Rejection:	\$6.00	\$5.00
Call Waiting ID:	\$7.50	\$5.00
Call Hold:	\$6.00	\$5.00
Message Waiting Indicator:	\$4.00	\$5.00
Hunting:	\$1.10	\$30.00
Call Restriction:	\$15.00	\$15.00
Call Transfer Disconnect	\$16.00	\$15.00
Additional Listing	\$4.50	\$5.00
Remote Call Forwarding	\$9.00	\$5.00
Joint User Listing	\$2.20	\$5.00
Direct-Shared	\$4.00	\$5.00
Direct-Unshared	\$4.00	\$5.00
Directory Number Call Forwarding	\$4.00	\$5.00
Directed Call Pickup	\$4.00	\$5.00
Non-Published	\$1.75	\$5.00
Privacy Manager	\$7.50	\$5.00

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

ANALOG LOCAL SERVICE

A-1 Residential Basic Exchange Service

1. General

Residential Basic Exchange Service provides a connection to the Company's switching network, which, depending on the service arrangement selected, enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800/888 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service who have entered into access service arrangements with the Company. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX).

Residential Basic Exchange Service is provided via one or more channels terminated at the Customer's premises. Each Basic Exchange Service channel corresponds to one voice-grade telephonic communications channel that can be used to place or receive one call at a time.

Residential Basic Exchange Service may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems or facsimile machines. Service may be arranged for two-way calling, inward only, or outward only calling.

2. Territory

Residential Basic Exchange Service for which rates are established herein is offered within the base rate areas of all exchanges as shown and defined in current and effective tariffs of the incumbent local exchange carrier serving the territory in which the Customer is located.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

ANALOG LOCAL SERVICE, (Cont'd.)

A-1 Residential Basic Exchange Service, (Cont'd.)

2. Application of Rates

The Company's charges for Basic Exchange Service include:

- a) Service Establishment Charges
- b) Monthly Recurring Service Charges
- c) Usage Charges

Nonrecurring charges for service changes, discontinuation, suspension, and restoral of service also apply. Custom Calling, Miscellaneous, and other optional services are available and will be furnished in conjunction with Business Basic Exchange Service at the rates, terms, and conditions specified herein.

3. Rates – AT&T (Pacific Bell) Service Area

- a. Service Establishment Charges (Assessed on a non-recurring basis at the time service to a line or trunk is established)

Per Basic Exchange Line: \$85.00

- b. Recurring Service Charges (Assessed monthly for each line or trunk in service)

Per Basic Exchange Line (measured service): \$32.00

NOTE 1: In addition, a monthly rate for Federal Subscriber Line Fee referred to as (EUCL) as well as Local Number Portability (LNP) will be charged per line at the rate of \$7.00 per (ECUL) and \$1.50 per (LNP)

- c. Usage Charges (Assessed for each minute of local calling. Local calling areas, including extended calling areas, are as specified in AT&T's (Pacific Bell's) current and effective tariffs on file with the California Public Utilities Commission.

Zones 1 and 2 of ZUM-Designated Exchanges

	Initial <u>Minute</u>	Ea. Add'l. <u>Minute</u>
Day Rate Period	\$0.0275	\$0.0200
Evening Rate Period	\$0.0275	\$0.0200
Night/Weekend Rate Period	\$0.0275	\$0.0200

Zone 3 of ZUM-Designated Exchanges

	Initial <u>Minute</u>	Ea. Add'l. <u>Minute</u>
Day Rate Period	\$0.0900	\$0.0900
Evening Rate Period	\$0.0900	\$0.0900
Night/Weekend Rate Period	\$0.0900	\$0.0900

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

ANALOG LOCAL SERVICE

B-1 Business Basic Exchange Service

1. General

Business Basic Exchange Service provides a connection to the Company's switching network, which, depending on the service arrangement selected, enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800/888 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service who have entered into access service arrangements with the Company. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX).

Business Basic Exchange Service is provided via one or more channels terminated at the Customer's premises. Each Basic Exchange Service channel corresponds to one voice-grade telephonic communications channel that can be used to place or receive one call at a time.

Business Basic Exchange Service may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems or facsimile machines. Service may be arranged for two-way calling, inward only, or outward only calling.

2. Territory

Business Basic Exchange Service for which rates are established herein is offered within the base rate areas of all exchanges as shown and defined in current and effective tariffs of the incumbent local exchange carrier serving the territory in which the Customer is located.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

ANALOG LOCAL SERVICE, (Cont'd.)

B-1 Business Basic Exchange Service, (Cont'd.)

2. Application of Rates

The Company's charges for Basic Exchange Service include:

- a) Service Establishment Charges
- b) Monthly Recurring Service Charges
- c) Usage Charges

Nonrecurring charges for service changes, discontinuation, suspension, and restoral of service also apply. Custom Calling, Miscellaneous, and other optional services are available and will be furnished in conjunction with Business Basic Exchange Service at the rates, terms, and conditions specified herein.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

ANALOG LOCAL SERVICE, (Cont'd.)

B-1 Business Basic Exchange Service, (Cont'd.)

3. Rates – AT&T (Pacific Bell) Service Area

a. Service Establishment Charges (Assessed on a non-recurring basis at the time service to a line or trunk is established)

Per Basic Exchange Line: \$85.00

Per PBX Trunk \$85.00

Per DID Trunk: \$85.00

b. Recurring Service Charges (Assessed monthly for each line or trunk in service)

Per Basic Exchange Line (measured service): \$32.00

Per PBX Trunk \$32.00

Per DID Trunk¹ \$32.00

4. Special Terms and Conditions

a. Customer must subscribe to sufficient PBX and DID trunks to meet traffic demands. Failure to subscribe to sufficient trunks may result in unsatisfactory call completion rate.

b. DID service must be provided on all lines in each trunk group arranged for DID service. Non-DID trunks must be in trunk group separate from DID service trunks.

¹ DID number charges, as specified herein, also apply.

NOTE 1: In addition, a monthly rate for Federal Subscriber Line Fee referred to as (EUCL) as well as Local Number Portability (LNP) will be charged per line at the rate of \$7.00 per (ECUL) and \$1.50 per (LNP)

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

ANALOG LOCAL SERVICE, (Cont'd.)

B-1 Business Basic Exchange Service, (Cont'd.)

3. Rates – AT&T (Pacific Bell) Service Area (Cont'd.)

c. Usage Charges (Assessed for each minute of local calling. Local calling areas, including extended calling areas, are as specified in AT&T's (Pacific Bell's) current and effective tariffs on file with the California Public Utilities Commission.

Zones 1 and 2 of ZUM-Designated Exchanges

	Initial <u>Minute</u>	Ea. Add'l. <u>Minute</u>
Day Rate Period	\$0.0275	\$0.0200
Evening Rate Period	\$0.0275	\$0.0200
Night/Weekend Rate Period	\$0.0275	\$0.0200

Zone 3 of ZUM-Designated Exchanges

	Initial <u>Minute</u>	Ea. Add'l. <u>Minute</u>
Day Rate Period	\$0.0650	\$0.0650
Evening Rate Period	\$0.0650	\$0.0650
Night/Weekend Rate Period	\$0.0650	\$0.0650

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

ANALOG LOCAL SERVICE, (Cont'd.)

B-1. Direct Inward Dial (DID) Service

DID (Direct Inward Dial) Service allows a PBX user to have incoming calls reach specific end users or departments by bypassing the assistance of an attendant. A DID trunk passes the called numbers' last two or four digits to a PBX which, through switch translations programmed by the Customer, connects the calls to specific called stations. Customer must subscribe to one or more DID trunks to receive DID service. DID numbers must be ordered in blocks of either 20 or 100 numbers.

Rates – AT&T (Pacific Bell) Service Area

	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
DID Number Blocks		
1st Block of 20 numbers	\$140.00	\$ 20.00
Per Additional Block of 20 numbers ¹	\$140.00	\$ 20.00
1st Block of 100 numbers	\$350.00	\$ 40.00
Per Additional Block of 100 numbers ¹	\$350.00	\$ 40.00
Reserved Numbers:		
Block of 20 numbers	\$140.00	\$ 20.00
Block of 100 numbers	\$375.00	\$ 40.00

¹ Rate for additional blocks applies only to blocks ordered at same time as initial block.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

ANALOG LOCAL SERVICE, (Cont'd.)

C-1 Centrex Service

1. General

Centrex Service is a Central Office-based PBX-like service offered to Business Customers. A Centrex System consists of common system equipment and 2 or more Centrex Station Lines equipped with intercom calling and optional features.

Centrex Station Lines provide intercommunication on a two- to five-digit basis (activated by dialing the appropriate, pre-programmed intercom code for the terminating station) in addition to access to and from the local exchange network without Customer attendant assistance. Centrex Station Lines are assigned a 7-digit telephone number and may be provided with Direct Inward Dialing (DID) and Direct Outward Dialing (DOD) capability. Centrex Station Lines can be provided with a variety of outgoing restrictions including toll, fully restricted, or 700/900/976 restricted.

2. Territory

Centrex Service is offered within the base rate areas of all exchanges as shown and defined in current and effective tariffs of the incumbent local exchange carrier serving the territory in which the Customer is located.

3. Application of Rates

The Company's rates for Centrex Service, include both nonrecurring and recurring charges, which may be applied on a per system, order, line, or feature basis. A system comprises all Centrex services, including adjunct services, that are furnished to a Customer at a single contiguous property under a single account served by a single Company central office. Rates for Centrex Service include those specified in this section C-1 "Centrex Service" and as specified elsewhere herein for service changes, discontinuation, suspension, and restoral of service. Miscellaneous and other optional services are available and will be furnished in conjunction with Centrex Service at the rates specified herein.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

ANALOG LOCAL SERVICE, (Cont'd.)

C-1. Centrex Service, (Cont'd.)

4. Rates – AT&T (Pacific Bell) Service Area

a. Service Establishment Charges (Assessed on a non-recurring basis at the time service is established)

Per System:	\$185.00
Per Centrex Station Line:	\$60.00

b. Recurring Service Charges (Assessed monthly for each system and line in service)

Per System:	\$0.00
Per Centrex Station Line:	\$39.50

c. Usage Charges (Assessed for each minute of local calling. Local calling areas, including extended calling areas, are as specified in AT&T's (Pacific Bell's) current and effective tariffs on file with the California Public Utilities Commission.)

Zones 1 and 2 of ZUM-Designated Exchanges

	Initial <u>Minute</u>	Ea. Add'l. <u>Minute</u>
Day Rate Period	\$0.0275	\$0.0200
Evening Rate Period	\$0.0275	\$0.0200
Night/Weekend Rate Period	\$0.0275	\$0.0200

Zone 3 of ZUM-Designated Exchanges

	Initial <u>Minute</u>	Ea. Add'l. <u>Minute</u>
Day Rate Period	\$0.0650	\$0.0650
Evening Rate Period	\$0.0650	\$0.0650
Night/Weekend Rate Period	\$0.0650	\$0.0650

NOTE 1: In addition, a monthly rate for Federal Subscriber Line Fee referred to as (EUCL) as well as Local Number Portability (LNP) will be charged per line at the rate of \$7.00 per (ECUL) and \$1.50 per (LNP)

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

ANALOG LOCAL SERVICE, (Cont'd.)

C-1. Centrex Service, (Cont'd.)

4. Rates – AT&T (Pacific Bell) Service Area

d. Rates, Features and Packages (per Centrex Station Line unless otherwise indicated)

	Nonrecurring	Monthly Recurring
a. Call Forwarding-Busy	\$ 5.00*	\$ 0.75
b. Call Forwarding-Don't Answer	\$ 5.00*	\$ 0.75
c. Call Forwarding Variable-Unlimited	\$ 5.00*	\$ 0.75
d. Call Hold	\$ 5.00*	\$ 0.75
e. Call Pickup	\$ 5.00*	\$ 0.75
f. Direct Inward Dial (DID) to Direct Outward Dial (DOD) Transfer	\$ 5.00*	\$ 0.75
g. Directed Call Pickup	\$ 5.00*	\$ 0.75
h. Message Waiting Indicator	\$ 5.00*	\$ 0.75
i. Call Forwarding Variable, Remote Access	\$ 5.00*	\$ 5.50
j. Three-Way Calling	\$ 5.00*	\$ 0.75
k. Hunting	\$ 25.00*	\$ 0.95
l. Automatic Callback	\$ 5.00*	\$ 0.75
m. Caller ID	\$ 5.00*	\$11.25
n. Call Park	\$ 5.00*	\$ 1.50
o. Call Return	\$ 5.00*	\$ 1.50
p. Call Waiting	\$ 5.00*	\$ 5.00
q. Call Waiting ID	\$ 5.00*	\$ 1.50
r. Distinctive Ringing	\$ 5.00*	\$ 1.50
s. Select Call Forwarding	\$ 5.00*	\$ 5.50
t. Speed Calling 8	\$ 5.00*	\$ 1.25
u. Speed Calling 30	\$ 5.00*	\$ 5.00
v. Call Screen	\$ 5.00*	\$ 1.50
w. Call Pick-up Group & Station	\$ 5.00*	\$20.00
x. Caller ID Blocking	\$ 5.00*	\$ 0.75
z. Speed Calling Individual	\$ 5.00*	\$ 1.25
aa. Uniform Call Distributor (UCD)		
Per System	\$145.00	\$95.50
Per Line	\$ 35.00	\$ 1.50
bb. Additional Call Pickup Group		
Per Group	\$ 90.00	\$20.00
Feature Package A (consists of a - h above)	\$ 4.50*	\$ 6.00

* Nonrecurring charge applies per line, and per feature or feature package, to orders submitted following initial system order.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

ANALOG LOCAL SERVICE, (Cont'd.)

D-1. Custom Calling and CLASS Features

1. Feature Descriptions

Caller ID: Displays the name and telephone number of an incoming call on a specially designed telephone or device furnished by the Customer.

Anonymous Call Rejection: Allows a customer to reject calls from callers who are using a blocking option to prevent display of their telephone numbers. The customer activates or deactivates ACR by dialing a preassigned code.

Call Forwarding Variable: Permits the customer to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. Other Custom Routing Features may also be available on request.

Call Forwarding - Busy: Permits the forwarding of incoming calls when the customer's line is busy. The forwarded number is fixed by the customer service order. Calls may be forwarded outside the customer's local central office.

Call Forwarding - Busy (Extended): Forwards calls to a number outside the customer's local central office.

Call Forwarding Variable, Remote Access: Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at the end user's discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to 1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

ANALOG LOCAL SERVICE, (Cont'd.)

D-1. Custom Calling and CLASS Features, (Cont'd.)

1. Feature Descriptions, (Cont'd.)

Select Call Forwarding: Permits the customer to automatically forward (transfer) calls from up to ten customer preselected numbers to another telephone number and to restore it to normal operation at their discretion. Select Call Forwarding can be used in conjunction with Call Forwarding.

Flexible Call Forwarding: Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance. The end-user may specify a secondary location for routing of go unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service.

Delayed Call Forwarding: Permits the forwarding of incoming calls when the customer's line remains unanswered after the customer-designated number of rings.

Three-Way Calling: Permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

Speed Calling: Permits the customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or thirty code list. Either code list may include local and/or toll telephone numbers.

Repeat Dialing: Permits the customer to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the customer with a distinctive ringing pattern when the busy number and the customer's line are free. The customer can continue to make and receive calls while the feature is activated.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

ANALOG LOCAL SERVICE, (Cont'd.)

D-1. Custom Calling and CLASS Features, (Cont'd.)

1. Feature Descriptions, (Cont'd.)

Call Waiting: Permits the customer engaged in a call to receive a tone signal indicating a second call is waiting and, by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established.

Call Waiting ID: Allows a customer who subscribes to both Caller ID and Call Waiting to see the name and number of an incoming caller while engaged in a call.

Call Hold: Allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time.

Priority Ringing: Allows distinctive ringing to be applied to up to 10 incoming numbers.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

ANALOG LOCAL SERVICE, (Cont'd.)

D-1. Custom Calling and CLASS Features, (Cont'd.)

1. Feature Descriptions, (Cont'd.)

Toll Restriction: Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any Customer-dialed call that has a long distance charge associated with it. Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.

Call Return: Allows the customer to return a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes, if the number is busy. The customer is alerted with a distinctive ringing pattern when the busy number is free. When the customer answers the ring, the call is then completed.

Call Screen: Allows the customer to automatically block incoming calls from up to ten customer preselected telephone numbers (including numbers from which a customer has just received a call). The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply.

Call Transfer Disconnect: Allows a customer to initiate a three-way call with either an incoming or originating call and then disconnect from the call leaving the two remaining parties connected.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

E-1. INSIDE WIRE REPAIR – BUSINESS/RESIDENTIAL

1. RATES AND CHARGES – BUSINESS/RESIDENTIAL

NONRECURRING CHARGE RATE

A. Per Visit Inside Wire Repair Service	
1. First hour or fraction thereof	
- Business	\$125.00
- Residential	\$125.00
B. Each additional hour or fraction thereof	
- Business	\$ 98.00
- Residential	\$ 98.00

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE

A-1 T-1 Based Local Service

A. DESCRIPTION

T-1 Based Local Service allows Customers to connect suitably equipped customer premises equipment to the Company's central office switch over 1.544Mb digital High Capacity Service (HCS) furnished by the Company. HCS is provided, using a suitable DS1 or DS3 level transport facility, pursuant to a separate contract between the Customer and Company at rates and charges specified in the contract. The rates and charges set forth herein do not include provisioning of the HCS or any required multiplexing.

B. SERVICES

T-1 Based Local Service comprises one or more T-1 Based Local Service terminations, each connected to one HCS circuit. Each T-1 Based Local Service Termination provides 24 exchange channels. T-1 Based Local Service is furnished in increments of 24 exchange channels only.

1. T-1 Based Local Service Serving Arrangement

T-1 Based Local Service may be combined with Centrex, Primary Rate ISDN (PRI), or other T-1 Based Local Service furnished by Company to Customer through a service appearance in the same switching entity to create a T-1 Based Local Service Serving Arrangement.

2. T-1 Based Local Service Trunk Groups

Individual channels must be aggregated into trunk group(s). Trunk group(s) are In-Only, Out-Only, Two-Way, and Switch 56. Sizing of the trunk group(s) is customer selectable within the constraints of available channels.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 T-1 Based Local Service (cont'd)

C. STANDARD FEATURES

Standard features, with the exception of trunk groups, which are separately charged, are furnished at no additional charge beyond the T-1 Based Local Service termination recurring and installation charges. Associated services are separately charged. A minimum installation requires one T-1 Based Local Service termination, one HCS, and one trunk group. All Standard and Associated services, subject to technical limitations, are available from the Customer's local (serving) Central Office or alternate CO(s) as requested. T-1 Based Local Service standard features include the following:

24 Digital Channels: Each T-1 Based Local Service provides 24 digital channels between the Company's switch and the Customer's suitably equipped premises equipment.

Answer Supervision on Outbound Calls: The Company's switch will electronically signal the originating premises equipment when an outbound call is answered and when the called party disconnects. Answer Supervision on inbound calls shall be provided by the Customer.

Automatic Channel Selection: Automatic Channel Selection selects an idle channel for inbound call completion from a preset pattern within a trunk group.

Call Transfer (available only on 5ESS Switch): Incoming calls may be transferred to another telephone number. After the transfer is complete, the trunk becomes available to make, receive, or transfer other calls. Applicable usage charges apply from the transferring trunk to the called party and to transferred calls.

Trunk Groups: A minimum of one trunk group is required for use with T-1 Based Local Service, but more may be selected. Trunk group charges are in addition to T-1 Based Local Service termination recurring and nonrecurring charges. Trunk groups are identified as:

In-only – Capable of incoming voice grade communication; Out-only - Capable of outgoing voice grade communication; Two-way – Capable of two way voice grade communication; and, Switch 56 - Capable of data grade communication

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 T-1 Based Local Service (cont'd)

C. STANDARD FEATURES (Cont'd)

Carrier Pre-Subscription: 1010XXX is available for intraLATA calls, users may specify a carrier for all other calls.

Trunk Group Calling Restrictions: Dialing restrictions for outbound calls are selectable. Standard options include: Local and ZUM 3 only, Local through inter/intraLATA Toll, and Local through International. 900/976 blocking is also available. Trunk Group Calling Restriction is assignable to individual trunk groups.

D. OPTIONAL FEATURES

1. Alternate Route

Allows Customers to specify an alternate route where incoming T-1 Based Local Service calls may be directed when all channels are busy, or when there is a loss of continuity with the premise equipment. Subject to technical capabilities and operating conditions, this feature may be assigned to a T-1 Based Local Service serving arrangement or to a T-1 Based Local Service trunk group. The alternate route may be another T-1 Based Local Service arrangement, Primary Rate ISDN, or DID trunk group residing in the same central office switch. Only one Alternate Route may be selected for a T-1 Based Local Service serving arrangement or for a T-1 Based Local Service trunk group .

2. Custom Virtual Network

(Not currently available)

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 T-1 Based Local Service (cont'd)

D. OPTIONAL FEATURES (Cont'd)

3. Enhanced Alternate Routing

Enhanced Alternate Routing will automatically route incoming calls to a predetermined telephone number in the Public Switched Network when the T-1 Based Local Service serving arrangement or T-1 Based Local Service trunk group is busy or when continuity is lost between the central office and the customer provided equipment. Enhanced Alternate Routing is available where technical capabilities and operating conditions permit.

Customer will be billed for incoming calls that have been rerouted at applicable originating usage rates as if such calls had been originated by Customer. The origination point of such calls, for Enhanced Alternate Routing billing purposes, will be the T-1 Based Local Service switching entity, and charges for completion of the call to the alternate telephone number will be assessed as local, ZUM Zone 3, or toll accordingly. All other applicable charges for such incoming calls are unaffected by such re-routing and remain the responsibility of the party who would be billed for such calls had they not been re-routed.

4. T-1 Based Local Service Fiber Advantage

(not currently available)

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 T-1 Based Local Service (cont'd)

D. OPTIONAL FEATURES (Cont'd)

3. Network Connect

(Not currently available)

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 T-1 Based Local Service (cont'd)

D. OPTIONAL FEATURES (Cont'd)

5. Dialing Plan

(Not currently available)

E. ASSOCIATED SERVICES

Associated services are network and exchange services, other than Standard and Optional T-1 Based Local Service features, that are combined with T-1 Based Local Service to provide local, ZUM Zone 3, and toll in-bound and out-bound calling, and other switched and non-switched local exchange and access service-type functionalities and arrangements.

Associated services include switch usage, outbound call transport, inbound toll-free switching and transport, Custom Calling and CLASS features, DID numbers, and Miscellaneous features and services available to Customers of Analog Local Service. Not all services available to Analog Local Service Customers are available with T-1 Based Local Service.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 T-1 Based Local Service (cont'd)

F. REGULATIONS

1. T-1 Based Local Service is only available where equipment and operating conditions permit. The features of the T-1 Based Local Service and features of the associated services may vary by serving central office switch.
2. When the Customer has existing In-only Trunk Line and Direct-In-Dialing PBX(DID) service and wants to convert these services to a T-1 Based Local Service, the service must be disconnected. T-1 Based Local Service installation charges apply, except for DID service which is described below.

When a Customer converts from DID Trunk service, T-1 Based Local Service installation charges apply, however, the blocks of DID station numbers will not be charged a nonrecurring charge when used with T-1 Based Local Service.
3. All channels of a single T-1 Based Local Service are served from a single switch entity.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 T-1 Based Local Service (cont'd)

F. REGULATIONS (Cont'd)

4. Answer Supervision shall be provided by the customer in accordance with Subpart D of Part 68 of the F.C.C.'s Rules and Regulations. Where a customer fails to provide Answer Supervision, the Utility may deny installation of T-1 Based Local Service. The Utility may discontinue service for failure of the customer to provide Answer Supervision upon written notification and such failure has not been remedied within a reasonable time.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 T-1 Based Local Service (cont'd)

G. LIMITATIONS

1. T-1 Based Local Service is only available where equipment and operating conditions permit. Variations in the switching and control equipment used may cause differences in the operation or availability of certain features and associated services. Customers are responsible for providing compatible digital equipment and determining the compatibility of each basic and associated service used in conjunction with their application and equipment. T-1 Based Local Service is not available on 1AESS switches.
2. Call Transfer is not available on the DMS100.
3. The /*/ and #/ are not valid digits on call set up.
4. Centrex stations in a T-1 Based Local Service Serving Arrangement will not display the calling number from T-1 Based Local Service station users and vice versa. (Note: Centrex is not currently available as an Associated service, and therefore cannot form part of a T-1 Based Local Serving Arrangement.)
5. T-1 Based Local Service is a business service. Residence service will not be provided over T-1 Based Local Service.
6. All customer provided equipment used to interface with T-1 Based Local Service is required to conform with the Technical Reference Specifications as used by the Company and found in the Switch Vendor's Technical References and their subsequent revisions:

<u>Vendor</u>	<u>Contact Number</u>
AT&T	1-800-432-6600
NTI	1-800-347-4850

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 T-1 Based Local Service (cont'd)

H. (Reserved)

I. USE OF SERVICE

1. The customer must provide sufficient information regarding the intended use of the service sufficient to allow the Company to furnish and maintain the requested service, and to ensure that the use of the service complies with all tariff regulations.
2. The Company shall not be responsible for the manner in which the use of the service will be allocated. Service requests that involve the establishment, rearrangement, release or discontinuance of service will be accepted by the Company only from the Customer.
3. A person, firm, or corporation may be designated by the Customer as an authorized user of T-1 Based Local Service. The authorized user may share such service with the Customer in accordance with the provisions set forth above in F.2. An authorized user must be specifically named in the Customer's application for service. Customer remains responsible for compliance by Customer and authorized users with all applicable requirements and charges for T-1 Based Local Service and Associated services that are furnished to such authorized users.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 T-1 Based Local Service (cont'd)

J. CONNECTIONS

1. General

Customer premises equipment may be connected to the Company's T-1 Based Local Service in accordance with the following provision.

All connections shall be made through equipment furnished by the customer or authorized user. The responsibility of the Company shall be limited to the furnishing of service up to and including its local loop demarcation point on the Customer's or authorized user's premises. The connection of customer provided equipment shall be on a Company provided standard network interface or its equivalent conforming to Part 68, Subpart F, of the FCC's Rules and Regulations. The Customer and authorized users are responsible for testing their equipment or facilities to insure that when they are connected with T-1 Based Local Service such equipment or facilities are operating properly, and further that the cause of any service difficulty reported by the Customer or authorized user to the Company results from the operation of equipment and facilities provided by the Company.

K. (Reserved)

L. RESPONSIBILITY OF THE CUSTOMER

1. T-1 Based Local Service is available for use in connection with terminal equipment provided by Customer or authorized user. The operating characteristics of such equipment or systems and its programming shall be such as not to interfere with any of the services offered by the Company. Such use is subject to further provisions that the equipment provided by a customer or authorized user does not endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment provided by a customer or authorized user is causing, or is likely to cause, such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 T-1 Based Local Service (cont'd)

L. RESPONSIBILITY OF THE CUSTOMER (Cont'd)

2. The Customer shall be responsible for:

a. Compatibility of the connected terminal equipment.

b. Where a Customer elects to connect a customer-provided communications system to T-1 Based Local Service, the Customer shall be responsible for:

(1) Compatibility of the connected communications system.

(2) Testing, sectionalization and clearance of trouble conditions or service difficulties to their communications systems which is connected to T-1 Based Local Service.

c. All signals generated by customer-provided terminal equipment must meet signal and format standards as described in the following Telcordia Technical References (TRs):

TR-NPL-000275

d. Placing all orders and payment of all charges for service(s) offered herein, and

e. Compliance with Company regulations by the customer and authorized users.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 T-1 Based Local Service (cont'd)

M. RESPONSIBILITY OF THE UTILITY

1. Liability

a. The following limitation of liability applies to T-1 Based Local Service in addition to, and without limiting, restricting, or superseding any general limitations of liability established by the agreement between the Customer and CCT, which remain in full force and effect as to T-1 Based Local Service as well as all other services:

The Company shall not be responsible for limitation, operation or maintenance or any terminal equipment or communications systems provided by a customer or authorized user. This service is not represented as adapted to the use of such equipment or systems and where such equipment or system is connected to the Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for this service and to the maintenance and operation of such facilities in a manner proper for such digital service. Subject to this responsibility, the Company shall be responsible only up to and including its local loop demarcation point and shall not be responsible for:

- (1) The through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission, or
- (2) The reception of signals by such equipment or systems, or
- (3) Damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.

N. PAYMENTS AND CHARGES FOR SERVICE

1. Change Charge

Miscellaneous Change Charges are incurred as follows:

- a. each rearrangement (including, without limitation, any rearrangement, addition, removal, temporary suspension, and restoration of service to any trunk group or channel in a trunk group) of, or change to standard features or Associated services of, existing T-1 Based Local Service, other than additions, removals, or changes to Custom Calling or CLASS features or Miscellaneous service arrangements.
- b. one per affected T-1 Based Local Service trunk group that has changed through the addition/removal/re-arrangement of any trunk group(s), and/or changes to standard or associated services.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 T-1 Based Local Service (cont'd)

N. PAYMENTS AND CHARGES FOR SERVICE (Cont'd)

2. T-1 Based Local Service Interface Monthly Rate Options

T-1 Based Local Service interfaces are offered month-to-month.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 General T-1 Based Local Service (cont'd)

O. RATES AND CHARGES

The following rates and charges are in addition to all other rates and charges that are applicable for Associated and Miscellaneous services that are used in conjunction with T-1 Based Local Service. Charges for Associated Local, ZUM 3, and toll usage, DID numbers, and Custom Calling and CLASS features are assessed at the applicable Analog Local Service rates. Charges for other Associated services are assessed at applicable rates

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
1. T-1 Based Local Service		
a. T-1 Based Local Service Termination ¹		
Month-to-month	\$1200.00	\$350.00
b. Trunk Group		
In-Only		10.50
Out-Only		10.50
Two-Way		10.50
Switch 56		10.50
2. Optional Features		
a. Alternate Route		
- Each Route	145.00	10.50
b. Enhanced Alternate Route		
	145.00	47.50

NOTE 1: In addition, a monthly rate for Federal Subscriber Line Fee referred to as (EUCL) as well as Local Number Portability (LNP) will be charged up to 24 each at the rate of \$7.00 per (ECUL) and \$1.50 per (LNP)

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

T-1 BASED LOCAL SERVICE (Cont'd)

A-1 General T-1 Based Local Service (cont'd)

O. RATES AND CHARGES (Cont'd)

3. Change charges

	<u>Non- Recurring</u>	<u>Monthly Rate</u>
Miscellaneous Change Charge	\$200.00	

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

MISCELLANEOUS SERVICES

A-1 Directory Listings; Distribution of Directories

The Company does not publish a directory or provide other similar listings of its Subscribers. However, the Company will arrange for Subscribers, other than Subscribers requesting nonpublished service, to be listed in the directories and directory assistance records of incumbent local exchange carriers, subject to availability of such listing services to Company's Subscribers. The Company hereby concurs in the current and effective directory listing schedules published by incumbent carriers. Subscribers are responsible for payment to Company of all rates, and must remain in compliance with all terms and conditions, set forth in such schedules. The Company will distribute or provide for the distribution to each Subscriber, at no charge, one copy of the incumbent local exchange carrier white and yellow pages directory applicable to the location at which the Subscriber receives service.

A-2 Non-Published Service

At the request of the Subscriber, the Subscriber's name, address, and telephone number will not be listed in any directory or directory assistance records available to the public, except that the number may be included in reference listings. However, such information, along with call forwarding information from such numbers, will be released in response to legal process or to certain authorized governmental agencies pursuant California Public Utilities Commission requirements.

Non-Published Service Charge (per line, per month):	\$1.75
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A-3 Personalized Number Service

This service provides for the reservation of special or unique telephone number or fax number for use with the Company-provided exchange services.

Per Personalized Number (nonrecurring)	\$50.00
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SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

MISCELLANEOUS SERVICES

A-4 Intercept Referral

Intercept Referral allows the caller dialing a Customer's previously disconnected telephone number for service provided by the Company to be automatically connected to the Customer's new telephone number for service provided by the Company after receiving an intercept message. This service is available to Customers in good standing who move within the Company's serving area within the same LATA.

1. Intercept Referral is available where facilities are available and conditions permit.
2. With Intercept Referral, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the Intercept Referral Subscriber incurs all applicable local and toll usage charges between the intercepted number and the new number.
3. Except with regard to the provision of Intercept Referral, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.
4. Charges will be credited for completion of calls to wrong number, incomplete connections, or calls with unsatisfactory transmission.
5. Charges for Intercept Referral are in addition to all rates and charges for the service with which Intercept Referral is associated.
6. Service is provided free of charge to business Customers for 180 days, or the life of the directory in which the Customer disconnected telephone number is published, whichever is less. Thereafter, the Customer will be assessed charges for Intercept Referral as follows:

Per each additional month	\$30.00
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SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

MISCELLANEOUS SERVICES

A-5 Remote Call Forwarding

Remote Call Forwarding is an automatic reverse charge service that allows a Customer's station in a particular local calling area (home exchange) to receive calls made by a caller located in a different local calling area ("Remote Call Forwarding exchange") without the caller's incurring toll charges. The applicable toll charges between the Remote Call Forwarding exchange and the home exchange are incurred by the Customer.

1. The minimum service period for Remote Call Forwarding is two months.
2. Service in the home exchange is provided pursuant to all applicable rates, terms, and conditions for such service.
3. Establishment of Remote Call Forwarding in a particular Remote Call Forwarding exchange requires payment of the nonrecurring service establishment charge for one business or residential access line, as applicable, at the Company's regular Basic Exchange Service rate for that exchange, plus the payment of the charges specified below.

Rates – AT&T (Pacific Bell Service) Area

	<u>Nonrecurring</u>	Monthly <u>Recurring</u>
Remote Call Forwarding (per number)	\$ 5.00	\$25.00

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

MISCELLANEOUS SERVICES (Cont'd)

A-6 Directory Assistance

Users of the company's calling services (excluding 800 services), may obtain assistance in determining telephone numbers within California by calling the Directory Assistance operator.

Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

A Directory Assistance call charged to a calling card or commercial calling card or to a third number will be billed the appropriate operator charge, as specified in this tariff, plus the charge for Directory Assistance.

Non-published telephone numbers are not available from Directory Assistance service.

	<u>Charge</u>
1. Directory Assistance dialed from 411 (per call):	\$1.99
Interstate Directory Assistance dialed from 411 (per call)	\$1.99
Call Completion dialed from 411 (per call)	\$4.50
2. A credit will be given for calls to Directory Assistance when:	
a. the Customer experiences poor transmission or is cut-off during call.	
b. the Customer is given an incorrect telephone number, or the Customer inadvertently misdials an incorrect Directory Assistance NPA.	
c. to receive a credit, the Customer must notify the Company of the problem experienced.	

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

MISCELLANEOUS SERVICES (Cont'd)

A-7 900/976 Blocking

1. Applicability

Applicable to all Subscribers of the Company's local exchange service.

2. Territory

Within the base rate areas of all exchanges served by the Company

3. Description

The Company will, upon a Subscriber's request and where technically feasible, block calls placed from the Subscriber's telephone to intrastate 976 numbers and intrastate or interstate 900 numbers, whether directly dialed or placed through operator assisted service provided by the Company's operators. Call Blocking and Remove Call Blocking charges apply as specified below. At central offices where per-line blocking is not technically feasible, all calls to 976 and 900 numbers will be blocked.

The Company may block calls placed from a Subscriber's telephone to intrastate 976 numbers and intrastate or interstate 900 numbers if the Subscriber fails or refuses to pay any charges billed by the Company for calls to such numbers, except for any charges for which adjustments have been granted. Call Blocking and Remove Call Blocking charges apply as specified below.

The Company may block calls placed from a Subscriber's telephone to intrastate 976 numbers and intrastate or interstate 900 numbers if the accrued, unpaid charges to be billed by the Company for calls to such numbers at any time exceeds \$150 and the Company is unable to contact the Subscriber to assure the Subscriber's agreement to pay for such calls. Call Blocking and Remove Call Blocking charges do not apply.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE
SERVICE

MISCELLANEOUS SERVICES (Cont'd)

A-7 900/976 Blocking (Cont'd)

4.	<u>Rates</u>		
		<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
	<u>Call Blocking</u>		
	Business (per line)	\$14.75	no charge
	Residential (per line)	\$4.75	no charge
	<u>Remove Call Blocking</u>		
	Business (per line):	\$14.75	no charge
	Residential (per line):	\$4.75	no charge

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

MISCELLANEOUS SERVICES (Cont'd)

A-9 OPERATOR SERVICES

The Company offers the following operator services to its local service Subscribers for calls within the local calling area:

- Dial (Credit) Calling Card Station Service
- Operator Assisted Station Service
- Operator Assisted Person Service

1. Description

- a. Dial (Credit) Calling Card Station Service applies when the person originating the call:¹
- Dials the digit zero, plus a local telephone number, plus (Credit) Calling Card number (where equipment is available) to complete the call without operator assistance, or
 - Dials the digit zero, plus the local telephone number (0 + number) to complete the call, and operator assistance is limited to recording the (Credit) Calling Card number for billing purposes, or
 - Dials the operator and places a local (Credit) Calling Card operator station service call when equipment capability precludes either of the foregoing, or
 - Identifies himself or herself as handicapped and unable to dial a local telephone number.

¹ Charges for this service are applicable only to calls placed originally as (Credit) Calling Card calls and are not applicable to collect or third party billed calls for which the "billed-to-number" person, accepts the charges, but requests that the charges be billed to a (Credit) Calling Card.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

MISCELLANEOUS SERVICES (Cont'd)

A-9 OPERATOR SERVICES (Cont'd)

1. Description (cont'd)

b. Operator Assisted Station Service applies to:

- Local station calls billed to the called number, a third telephone number, or a (Credit) Calling Card in cases where Dial (Credit) Calling Card Station Service does not apply, or

- Local station calls where the end user requests time and charges quoted.

c. Operator Assisted Person Service applies to:

- Local calls that the operator is requested by the calling party to complete to a specific person at the called destination even if the calling party, after connection is established with the called destination, agrees to accept completion of the call to another person.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

MISCELLANEOUS SERVICES (Cont'd)

A-9 OPERATOR SERVICES (Cont'd)

2. Rates

Charges for Operator Services include Operator Service Surcharges, which are assessed on a per call basis, plus usage charges.

<u>a. Operator Service Surcharges</u>	<u>Per Call</u>
Dial (Credit) Calling Card Station Service	
Commercial credit card	\$1.99
Company calling card	\$1.99
One Number Card ¹	\$1.99
Other carrier calling card	\$1.99
Billed to originating number ²	\$1.99
Operator Assisted Station Service:	\$1.99
Operator Assisted Person Service:	\$4.00

¹ Company One Number Card is a Company-issued calling card that allows calling only to a Customer-specified telephone number.

² Applies only when calling party identifies himself or herself as handicapped and unable to dial.

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

MISCELLANEOUS SERVICES (Cont'd)

A-9 OPERATOR SERVICES (Cont'd)

2. Rates (Cont'd)

b. Usage Charges

<u>MILEAGE</u>	<u>INITIAL MINUTE</u>	<u>EACH ADD'L MINUTE</u>
DAY RATE		
0- 12	\$.1530	\$.0759
13- 16	.1530	.0759
17- 20	.1530	.0759
21- 25	.1910	.1327
26- 30	.1910	.1327
31- 40	.1910	.1327
41- 50	.2194	.1517
51- 70	.2194	.1517
Over 71	.2479	.1991
EVENING RATE		
0- 12	\$.1151	\$.0569
13- 16	.1151	.0569
17- 20	.1151	.0569
21- 25	.1625	.1138
26- 30	.1625	.1138
31- 40	.1625	.1138
41- 50	.1720	.1233
51- 70	.1720	.1233
Over 71	.1815	.1422
NIGHT AND WEEKEND RATE		
0- 12	\$.0677	\$.0569
13- 16	.0677	.0569
17- 20	.0677	.0569
21- 25	.1056	.0853
26- 30	.1056	.0853
31- 40	.1056	.0853
41- 50	.1341	.0948
51- 70	.1341	.0948
Over 71	.1625	.1422

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

MISCELLANEOUS SERVICES (Cont'd)

A-10 FOREIGN EXCHANGE SERVICE

Foreign Exchange Service is telephone exchange service furnished from an exchange other than the one in which the customer is located. Foreign Exchange Service is an interexchange telecommunications service. There is a fee for mileage, which is measured between the rate center of the exchange area in which the customer is located, and the rate center of the exchange area from which service is requested.

1. The minimum service period for Foreign Exchange Service is two months.
2. Establishment of Foreign Exchange Service requires payment of the nonrecurring service establishment charge for one business access line, as applicable, at the Company's regular Basic Exchange Service rate for that exchange, plus the payment of charges specified below.

3. Rates – AT&T (Pacific Bell) Service Area

	Nonrecurring	Monthly Recurring
Foreign Exchange Service (per exchange)	\$25.00	\$45.15
Mileage charge per exchange circuit (Each mile or fraction thereof)	0	\$ 5.00

SERVICE DESCRIPTION AND PRICE LIST FOR LOCAL EXCHANGE SERVICE

MISCELLANEOUS SERVICES (Cont'd)

B-1. Service Changes, Discontinuation, Suspension, Restoral – AT&T (Pacific Bell) Service Area

Nonrecurring charges apply to process orders for certain changes in service as specified below:

	<u>Charge</u>
	<u>Business</u>
1. Changes, additions, or removal of features (per service order, per line):	\$ 5.70
2. Temporary suspension of service at Customer request (per service):	\$38.50
3. Restoral charge following temporary suspension (per service):	\$48.00
4. Change in telephone number at Customer request (per line):	\$38.00
5. Change or addition of listing (per listing):	\$ 6.65
Monthly charge	\$ 2.75
6. Discontinuation of service (per line):	\$15.00
7. Change in Caller ID blocking option:	\$ 5.00 ¹

¹ Blocking option may be changed at no charge one time after initial establishment of service.